

BEFORE HEADING TO THE SERVICE SITE TO INSTALL THE SENSORS, WE RECOMMEND TAKING THE FOLLOWING FIVE STEPS:

1. Test the equipment you have just received

- ✔ Plug in the gateway and check the LED indicators. It may take a while for the gateway to connect to the cellular network, but you know it is working properly if the D7 indicator is on.
- ✔ Insert batteries into each sensor and check the green LED indicator on top. A blinking green light means the sensor is starting. Once the light turns off, the sensor is operational.

2. Make sure you have a customer account & log into Back office

- ✔ Log into the Back office after accepting the email invite.
- ✔ If your company is a new customer, request a company account by accessing www.nurtio.com/request-account or scanning the following QR Code.



3. Create a service site and optionally invite your colleagues

- ✔ In the **Service Sites** section of the Back office, create your first customer site - the place where you'll be installing the sensors.
- ✔ If applicable, invite your colleagues to the platform in the **User Management** section of the Back office.

4. Install the mobile app

- ✔ Go to the Play Store or Apple Store, search for "Nurtio" and install the app. Or scan one of the QR codes below. Log in using your credentials from Step 2.

For Android Devices:

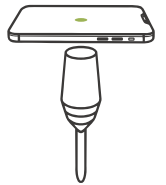


For iOS Devices



5. Locate NFC on your phone and practice scanning the sensor

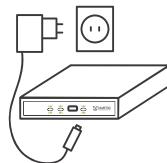
- ✔ Make sure the NFC reader is enabled on your phone. Check additional instructions in our online guide if you are not sure where to find it.
- ✔ Scan the NFC tag of the sensor and make sure it opens the Nurtio app.



WHEN YOU ARRIVE AT THE SERVICE SITE TO INSTALL THE SENSORS, PLEASE FOLLOW THESE NEXT STEPS:

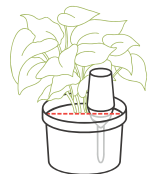
6. Install the gateway

- ✔ Find a place for the gateway approximately within 50 meters (or 165 feet) from where you want to install the sensors and connect it to the outlet.
- ✔ Wait until D7 indicator is on.



7. Install a sensor in a plant

- ✔ Push the sensor into a substrate until its thickest part is roughly in line with the substrate level.
- ✔ If you are installing the sensors in a living wall, check our online installation guide for tips.



8. Link a sensor to a plant

- ✔ Scan the NFC tag of a sensor and choose to link the sensor to a new plant.
- ✔ Follow the app's instructions and remember to select the service site you previously created in Step 3.

9. Test collection of data

- ✔ Rescan the NFC tag of the sensor and check the app to ensure you see the message "Last measurement received just a moment ago."

10. Set up alerts and notifications in the Back office

- ✔ Return to the Back office, go to each plant's page, and set up alerts by using the gear icon in the **Alerts** section.
- ✔ In **Mail alerts** and **Mail reports** sections, add people who need to receive these notifications.